Université de Lorraine Transforms Email for 110,000 Mailboxes with Zimbra



Customer Organization Name	Industry	Country
Université de Lorraine	**Education**	**France**

About Université de Lorraine
Université de Lorraine is a regional university with facilities across the Lorraine region of France. Each year, it welcomes over 55,000 students to 42 educational institutions and engineering schools, supported by 60 research labs, 3,800 professors, and 3,000 administrative and technical staff. The university fosters innovation through interdisciplinary collaboration, knowledge transfer, and research excellence, driving both economic growth and scientific advancement.

The Challenge
The university's previous email system was a patchwork of open-source software solutions that could no longer meet the needs of its diverse user base or its large-scale administration.

Key requirements included:

- **Private and secure** web and mobile access for end users
- **Integration with Ceph** storage
- **Improved administration tools** such as better log files and audit capabilities
- **Simplified account provisioning**
- **Faster, more efficient backups**

With 110,000 mailboxes to manage, the university needed a reliable, scalable, and efficient email and collaboration platform.

The Solution

- **Backup Time Reduced:** From over 12 hours to just minutes, thanks to Ceph snapshot capabilities
- **Operational Continuity:** Easy account migration between stores without service interruption
- **Improved Administration:** Detailed, customizable log files, admin action auditing, and SOAP API for automated provisioning
- **User Satisfaction:** Higher productivity and mobility with seamless synchronization across devices
- **Scalability:** Reliable performance at the scale of 110,000 mailboxes

What's Next?
Encouraged by the success of the Ceph integration, Université de Lorraine is exploring further Zimbra integrations with business-critical applications such as Owncloud, Nuxeo, Storage Made Easy, and Cisco Jabber. Some of these will be implemented using Zimlets, enabling users to interact with external applications directly within Zimbra.

For more information about Zimbra, visit: zimbra.com

> **"We wanted Zimbra — a reliable and efficient email and collaboration solution that could adapt to the framework and the size of our organization with 110,000 mailboxes.**
>
> **Zimbra is reliable, and the administration of this platform is facilitated by very efficient tools. All user operations are tracked, which is reassuring for an email administrator."**
>
> — Frédéric Nass, Email Administrator, Université de Lorraine

Why Zimbra?

- Private and secure email
- Increased user productivity and mobility
- Improved email administration efficiency
- Integration with existing Ceph storage platform

Talk to our Zimbra experts

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