



Elevating Security & Productivity: How IHR LABOR Took Control of Their Email with Zimbra

Customer Organization Name
IHR LABOR

Industry
Healthcare

Country
Austria

About IHR LABOR

IHR LABOR is a medium-sized healthcare company headquartered in Vienna, Austria, with eight offices and over 300 employees. Specializing in laboratory diagnostics and microbiology, the organization requires the highest levels of security and privacy in its communications.

The Challenge

As IHR LABOR expanded from several small practices into a larger organization, its existing email solution — a web-only mailer from All-Inkl — could no longer meet its needs.

Key issues included:

- **Limited control** over the email server and data
- **High security and privacy requirements** due to sensitive healthcare data
- **Need for simple administration, backup systems, two-factor authentication (2FA), and a robust calendar**

The company sought an on-premises solution to ensure data sovereignty and reduce reliance on Microsoft services.

The Solution

Partnering with **Siedl Networks**, IHR LABOR deployed Zimbra on a Linux server via a managed service model. The implementation delivered:

- **Native 2FA** for enhanced account security
- **On-premises hosting** for full control over data
- **Single Sign-On (SSO)** and **Siedl Connector** for simplified account management
- **Easy Active Directory integration** for streamlined user access
- **Secure, Privacy-focused environment** aligned with healthcare compliance needs

The Results

- **Smooth Transition:** Migration from multiple IMAP accounts to a unified, centrally managed system
- **Improved Productivity:** Faster delivery to individual and group mailboxes, boosting mobility and efficiency
- **Enhanced Data Sovereignty & Security:** Unlike Microsoft 365, Zimbra ensures data remains under the customer's control, supporting strict privacy and compliance requirements
- **Lower Cost of Ownership:** More cost-effective than Microsoft 365, with a simpler management interface compared to Exchange

For more information about Zimbra, visit: zimbra.com



“Since we are a healthcare company, we are highly concerned with privacy and security in our communication. In the past, we had very limited access to the web server, but now access is under our control — and with Zimbra’s native 2FA plus additional WAF, we have the protection we need. There is no comparison to Exchange.”

— Marlene Weiss, Head of IT & Technology, IHR LABOR

Zimbra Partner: Siedl Networks

Siedl Networks provided second-level support, backend management, and updates, ensuring the system remained secure, up-to-date, and tailored to IHR LABOR’s operational needs.

Why Zimbra?

- **Robust Security:** Native 2FA, WAF protection, and on-premises deployment
- **Ease of Administration:** SSO, AD integration, and intuitive GUI/CLI tools
- **Open-Source Commitment:** Runs on Linux, reducing dependency on Microsoft
- **Cost-Effective:** Lower total cost of ownership compared to proprietary alternatives

Talk to our Zimbra experts