



A Winning Combination: Zimbra and Lintasarta Deliver Full Data Sovereignty and Optimal Cost Efficiency for BPD Kalteng

Customer Organization Name
**PT Bank Pembangunan
Daerah Kalimantan
Tengah (BPD Kalteng)**

Industry
**Banking &
Financial Services**

Country
Indonesia

About BPD Kalteng

Founded in 1961, BPD Kalteng is a regional bank serving Central Kalimantan with a vision to be the bank of choice — strong, reliable, competitive, and a source of pride for the region.

The Challenge

BPD Kalteng's previous email system, bundled with website hosting software, was costly, lacked user-friendliness, and failed to meet critical operational needs.

Key issues included:

- No official email addresses or servers hosted in Indonesia, limiting data sovereignty
- No mobile access for staff
- Limited security features and no delegated admin capabilities
- No automatic backup

The bank needed a secure, affordable, and mobile-friendly email platform with full data sovereignty and robust administrative controls.

The Solution

Partnering with Lintasarta, a leading Indonesian ICT provider and Zimbra Partner, BPD Kalteng upgraded to Lintasarta Managed Mail, powered by Zimbra.

The solution delivered:

- **100% data sovereignty** via Indonesian-hosted cloud infrastructure
- **ActiveSync** for anytime, anywhere mobile access on any device
- **User-friendly interface** for both end users and administrators
- **Secure email** with SSL encryption, no ads, and no commercialization of customer data
- **Spam and phishing reduction**
- **99.9% SLA** with 24x7 monitoring by certified engineers
- **Automatic backup** for business continuity
- **Low total cost of ownership** with predictable monthly OpEx and no CapEx for servers, licenses, or support

The Results

- **Compliance Without Compromise:** All sensitive information is securely housed and managed entirely within Indonesian-hosted cloud infrastructure, giving them complete legal and operational control over their data
- **Improved Mobility:** Staff can securely access email from any device, anywhere
- **Operational Efficiency:** Delegated admin functions streamline IT management
- **Cost Savings:** Eliminated capital expenditures and reduced total cost of ownership

For more information about Zimbra, visit: zimbra.com



"As an Indonesian cloud provider, Lintasarta delivers 100% data sovereignty for security, privacy, and peace of mind. BPD Kalteng chose Lintasarta Managed Mail for its comprehensive cloud solution featuring complete data control, seamless mobile access, and operational efficiency—all powered by Zimbra's trusted platform."

— Mr. Endro Binti, Head of IT Development, Bank Kalteng

Zimbra Partner: Lintasarta

Why Zimbra?

- Mobile access with ActiveSync
- Complete data sovereignty
- Strong security and privacy protections
- Automatic backup and high availability
- Low TCO with no CapEx investments

Talk to our Zimbra experts