zimbra®
A SYNACOR PRODUCT

SECURE EMAIL, ON YOUR TERMS

Built on open standards and designed as a low-risk alternative, Zimbra delivers a secure and data-sovereign email and collaboration platform—trusted by millions worldwide.

Stay Safe with Secure Email

Secure Collaboration, Without Compromise

200+

Million Mailboxes Deployed

With proven reliability as the low-risk alternative, Zimbra open, secure email platform delivers scalable, compliant, and mission-critical communications

20+

Years of Proven Stability

Trusted by over 6000 organizations across 127 countries, we provide support in 24 languages for over 1000+ global highly regulated organizations such as education, government, and financial institutions.

3,000+

Channel Partners Worldwide

Get the best of both worlds—a locally rooted solution that understands your specific market and compliance needs, providing the expertise you need for your on-premise, cloud, or hybrid environment.

Why Zimbra

The Smarter Choice for Secure Email Collaboration

Trusted Low-Risk Alternative to Tier-1 OEMs

Zimbra is a low-risk email and collaboration alternative to other Tier-1 solutions like Microsoft and Google. By supporting on-premises or private-cloud models, we allow organizations to retain full control of their data and infrastructure. Integrating with existing tools like M365 and retaining familiar interfaces (like Outlook via ActiveSync/EWS), with no end user retraining required and minimal operational disruption.

Your Data, Your Choice

Host your data where you need it—on-premises, in a private cloud, or in region-specific data centers. Zimbra keeps your communications under your jurisdiction, ensuring data sovereignty and compliance with global regulations. Our openstandard, auditable codebase provides full transparency, making it easy to meet regulator-mandated code review requirements.

OPEN CORE

Source Available

Zimbra's support for industry-standard protocols enables smooth integration and rapid adoption in compliance-driven environments. Built on open standards and source available code, it eliminates vendor lock-in—so you can integrate tools, customize workflows, and evolve without limits.

Scalability

Seamlessly grow from 10 to 10 million+ users—delivering consistent performance, simplified management, and uninterrupted collaboration at any scale.

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Zimbra: Collaboration Made Easy

The secure, flexible, and cost-effective collaboration platform—deploy on-premises, in the cloud, or in hybrid mode. Designed for performance, security, and scalability, Zimbra integrates seamlessly with your business applications via open architecture.

Core Features

Email & Chat

Business email with conversation view, filters, powerful search, shared/delegated mailboxes, send later, and read receipts. A secure, real-time messaging solution, Zimbra Chat* (now available from 10.1.7 and above) prioritizes your privacy and data sovereignty, giving you full control over your information

FEATURE	BASIC CHAT	ADVANCED CHAT
Direct Messaging (1:1)	✓	✓
Multi-Domain Support	✓	✓
Customization	Limited	✓
Localization	Limited	Limited
Message History Search	✗	✓
Channels	✗	✓
File Sharing	✗	✓

*OS Support for both Basic Chat and Advanced Chat is compatible with Ubuntu 22/24 only.

Calendars, Contacts & Tasks

Personal and shared color-coded calendars, free/busy lookup, meeting scheduling wizard, reminders, recurring events, shared contacts, distribution lists, contact groups, and delegated task tracking.

Document Collaboration

Secure Briefcase storage, real-time in-browser editing for Microsoft Office (docx, xlsx, pptx) and open formats (odt, ods, odp), multi-user collaboration, version history, and rollback.

Access Anywhere, Any Device

Zimbra's clean, consistent UI and robust sync options keep you productive—online or offline.

INTEGRATION	PROTOCOL	SUPPORTED CLIENTS	KEY BENEFITS
Exchange ActiveSync (EAS)	ActiveSync	iOS, Android, Windows Phone, mobile web	Push email, calendar, contacts, tasks; bi-directional sync; shared folders
Zimbra Connector for Outlook (ZCO)	MAPI	Outlook for Windows	Native Outlook experience: email, calendar, contacts, tasks, delegation
Exchange Web Services (EWS)	EWS	Outlook for Mac, EWS-capable clients	Free/busy lookup, delegation, resource booking, server-side search, folder sharing

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Core Capabilities

Security & Compliance	Enterprise-grade security with features like two-factor authentication and mobile device management (Allow/Block/Quarantine), ensuring control over access and endpoints. Secure email is enforced with S/MIME encryption, TLS for transit, and robust protections including anti-spam and anti-virus filtering. Integrity and regulatory adherence are upheld through tamper-evident archiving.
Administration & Integration	Zimbra streamlines administration with a centralized console offering role-based access control, multi-domain oversight, and delegated admin workflows. Automate onboarding with auto-provisioning, extend functionality through Zimlets and open APIs, and integrate seamlessly with identity systems using SAML SSO (compatible with Keycloak, Cisco Duo, JumpCloud). Administrators can fully customize branding, enforce compliance with built-in archiving, and manage storage smartly—leveraging hierarchical storage policies, compression, and deduplication for optimal efficiency.
Performance & Scalability	Zimbra is built to scale effortlessly, from small businesses to large enterprises with tens of thousands of users, optimized for virtualization and containers. Its storage architecture supports both local disks and object-based systems like OCI Blob Storage, enabling intelligent tiering and user/domain quota enforcement for cost-effective resource use. Real-time monitoring and reporting tools support proactive capacity planning and dependable performance.

Data Management

Backup & Restore	Zimbra offers both full and incremental backups, with flexible scheduling that protects your data without impacting system performance. You can perform a point-in-time recovery to restore user data to a specific moment, which greatly reduces downtime from accidental deletions or corruption. Plus, automated data integrity verification ensures your backups are always consistent and recoverable.
Storage Management	Zimbra's storage is both flexible and efficient—supporting local or object storage backends like S3, Ceph, NetApp, OCI Blog Storage and OpenIO. Hierarchical Storage Management (HSM) automatically relocates older content to secondary volumes without impacting user experience, and with features like compression and deduplication, significantly lowers storage demands. Admins also benefit from real-time quotas and usage metrics, enabling smarter capacity decisions and seamless scaling.

Get Started with the Right Email Solution

Flexible Plans for Every Business Need

FEATURES	STANDARD	PROFESSIONAL
Email, Contacts & Calendar	✓	✓
Sharing & Delegation	✓	✓
1-to-1 Chat	✓	✓
S/MIME, Two-Factor Authentication & more	✓	✓
EXPANDED FEATURES		
Outlook for Windows	✗	✓
Mobile Push (Active Sync)	✗	✓
Archiving and Discovery	✗	✓

TALK TO OUR ZIMBRA EXPERT

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