



Improving Government Email & Security

HOW SERVERTODAY AND ZIMBRA WON 7,000+ SECURE MAILBOXES IN THAILAND

CUSTOMER ORGANIZATION NAME

State Audit Office and
Ministry of Foreign Affairs
of the Kingdom of Thailand

INDUSTRY

Public Sector / Government

HEADQUARTERS

Bangkok, Thailand

The State Audit Office (SAO) provides financial oversight across Thailand's public sector, while the Ministry of Foreign Affairs (MFA) manages the nation's diplomatic communications. Together, these agencies needed a modern, secure email platform to support thousands of civil servants and protect sensitive government data.

The Challenge

An open SaaS tender invited top ISPs to propose solutions for both renewal and growth of 4,500 (SAO) and 2,500 (MFA) mailboxes. Competing bids featured Microsoft, Webex, and Zoom — each vying on cost, scalability, security, and seamless integration. The winning solution would have to embed enterprise-grade encryption, multi-factor authentication, and robust access controls without disrupting daily operations.

The Solution

ServerToday teamed with Zimbra to deliver a two-phase rollout:

- **Initial Deployment:** Implemented Zimbra with email, calendar, and contact management.
- **Security & Integration:** Enabled S/MIME end-to-end encryption, two-factor authentication (2FA), and LDAP single sign-on. Integrated Zoom for meetings and collaborated out of the box with Slack, Dropbox, and Nextcloud.

The Results

ServerToday and Zimbra empowered SAO and MFA to:

- Slash phishing and spam through granular access policies and encryption
- Achieve seamless interoperability with legacy systems and third-party SaaS tools
- Streamline collaboration using shared calendars, tasks, and real-time document editing
- Fortify communications with 2FA, S/MIME encryption, and built-in anti-spam/anti-virus

Partner Insight

As a Zimbra Platinum Partner with over 15 years of experience, ServerToday provided full-stack email management — from architecture design through ongoing support. Their deep expertise in Zimbra tools, high-availability configurations, and security hardening ensured a smooth migration, rapid issue resolution, and continuous platform optimization.

For more on Zimbra's and customer success stories, visit zimbra.com.



Zimbra Partner:
ServerToday

Why Zimbra

- **Easy administration:** powerful web console and CLI tools
- **Flexibility:** open-core platform enabling deep customization
- **Scalability:** supports thousands of mailboxes with high availability
- **Integration:** native connectors for Slack, Dropbox, Nextcloud, and more
- **Security:** S/MIME, two-factor authentication, TLS, and anti-spam controls
- **Comprehensive features:** email, calendar, chat, and document collaboration

"Zimbra's open-core architecture and extensive integrations let us outmaneuver larger vendors and deliver a fully customized, secure email service at scale. We have worked with Zimbra since day one because Zimbra's tools allow us to achieve our goal of being a one-stop email service provider."

Nattaya Penekwong, Chief
Commercial Officer, ServerToday

TALK TO OUR ZIMBRA EXPERT



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