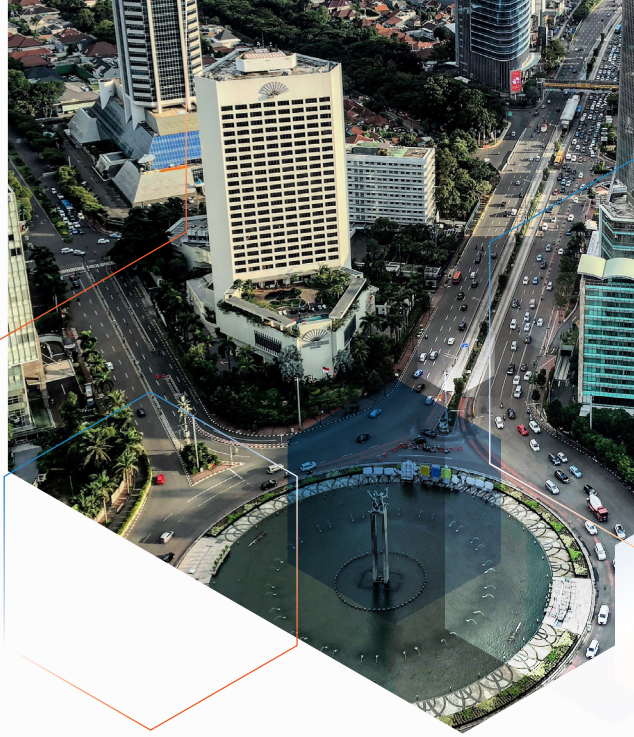
zimbra®
A SYNACOR PRODUCT



Highest Court in Republic of Indonesia Rules Zimbra the Best for Data Sovereignty, Secure Email, Support & More

ZIMBRA CUSTOMER SUCCESS STORY
Makhamah Agung Republik Indonesia

INDUSTRY
Government

Mahkamah Agung Republik Indonesia (MA RI) is the Supreme Court of the Republic of Indonesia. It ensures that all laws and regulations throughout the territory of the Republic of Indonesia are applied fairly, precisely and correctly. They have more than 30k employees spread throughout Indonesia.

Why Zimbra?
Data sovereignty, secure email, integrations, backup & restore, 24/7 Zimbra Support

MA RI started with Zimbra Open Source Edition (OSE) in an on-premises deployment to ensure data sovereignty and security. Their need for backup and restore grew, as did their need for Zimbra Support, so they upgraded to Zimbra Network Edition (NE). "The ability to upgrade/migrate from Open Source to Network Edition and Zimbra's mature ecosystem of Partners are key differentiators," said Yunawan K. Head of Sub Division of Information Technology Plan and Program, MA RI.

Security is critical for MA RI. Their plans for Zimbra include:
- Implementing Zimbra email as the single sign on (SSO) for all sub-systems and support e-sign systems.
- Employing Zimbra encryption and two-factor authentication for their users.

As part of the Indonesian government, MA RI's SLA is critical. The combination of 24/7 Zimbra Support and local Zimbra Partner expertise has improved MA RI's operations in general and their IT department specifically.

And because MA RI has heavy video conferencing needs, they use Zimbra's integration with Zoom extensively. Sofyan AI, Head Sub Division Maintenance of Information Network System, MA RI said, "The flexibility of Zimbra's integrations is a value we weren't expecting. There are a lot of add-on options that can be integrated into Zimbra."

> **"After upgrading to Zimbra NE, our email traffic increased significantly due to our user's satisfaction with Zimbra."**
>
> Sofyan AI,
> Head of Sub Division, Maintenance of Information Network System, MA RI

> **"Zimbra's encryption and two-factor authentication security functions increase our trust in choosing Zimbra."**
>
> M. Tunggul, Head of Sub Division,
> Maintenance Hardware, MA RI

HEADQUARTERS
Indonesia

WHY ZIMBRA?
- Improved security
- Reduced costs
- Extensibility and integration
- Open source
- Ease of use and administration

REQUEST A DEMO

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