Strengthening Security & Compliance: How PT Bank China Construction Bank Indonesia Achieved Data Sovereignty with Zimbra



Customer Organization Name	Industry	Country
PT Bank China Construction Bank Indonesia Tbk	**Financial Services**	**Indonesia**

PT Bank China Construction Bank Indonesia (CCB Indonesia) is a leading commercial foreign exchange bank headquartered in Jakarta. Formed in 2016 through a merger, it is a subsidiary of China Construction Bank Corporation and has consistently earned an AAA rating, serving a diverse client base across Indonesia

The Challenge
CCB Indonesia needed to transition from a third-party email service to a dedicated, on-premise email server—a crucial move mandated by headquarters to boost control, security, and data sovereignty.

The Solution
By partnering with Zimbra and Smartnet Magna Global, the bank implemented Zimbra's robust on-premise email solution. With advanced features like end-to-end encryption, anti-spam, and anti-phishing, the new system not only met internal directives but also enhanced overall security while ensuring seamless integration with existing IT infrastructure

The Results
The migration led to smoother operations and a fortified security posture. Comprehensive support during and after implementation ensured the transition was seamless, aligning the bank with global best practices.

Partner Insight: Smartnet Magna Global
Smartnet Magna Global, a trusted Zimbra partner, played a pivotal role in the successful deployment of the email solution at CCB Indonesia. Leveraging their expertise in IT infrastructure and deep understanding of the banking sector, Smartnet Magna Global ensured that the implementation was tailored to meet the specific needs of CCB Indonesia, aligning with both technical requirements and strategic objectives.

Why Zimbra?
Zimbra's open-standard, on-premise email solution offered CCB Indonesia the flexibility and control required to meet their specific needs.

- **Robust Security:** Zimbra's built-in security features, such as end-to-end encryption and anti-phishing tools, ensured that sensitive financial communications were protected.
- **Scalability:** The platform's scalability allowed CCB Indonesia to expand their email infrastructure in line with business growth without compromising performance.
- **Low-Risk Alternative:** Being an open-standard platform, Zimbra provided an accessible alternative to proprietary email systems, aligning with the bank's strategic considerations.
- **Seamless Integration:** Zimbra's compatibility with existing IT infrastructure facilitated a smooth integration process, minimizing disruptions to daily operations. By choosing Zimbra, CCB Indonesia not only complied with internal directives but also enhanced their email system's security, scalability, and
efficiency, positioning themselves for continued success in the financial sector.

> **"Zimbra's solution enabled us to implement an on-premise email server with exceptional support, ensuring a seamless transition and continued operational efficiency.."**
>
> — Dionisius Siburian, IT Infrastructure Department Head, PT Bank China Construction Bank Indonesia Tbk

Zimbra Partner:
Smartnet Magna Global

Why Zimbra?

- **Effective:** An open-standard, low-risk alternative
- **Scalability:** Easily expand as your business grows
- **Robust Security:** Advanced encryption and threat protection
- **Seamless Integration:** Minimal disruption to daily operations

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