



A SEAMLESS TRANSITION TO A MODERN EMAIL ECOSYSTEM

ZIMBRA CUSTOMER SUCCESS STORY
Kyoto University of Education

INDUSTRY
Education

With a 140-year legacy in teacher training and a modern Information Processing Center established in 1993, Kyoto University of Education supports over 2,000 faculty members and trainees. In its quest to stay ahead in a digitally transforming world, the institution sought a reliable, secure, and agile email system that scales with its needs.

The Challenge

Recurring phishing attacks and spam exposed vulnerabilities in the university's old email system. It became clear that simply educating users about cyber attacks was not enough to prevent such incidents. Professor Harumasa Tada, Director of Information Processing Center, stressed that advanced security measures were necessary to counter increasingly sophisticated cyber threats.

The Modern Solution: Zimbra On-Premises with 2FA

After a thorough review of available technologies, the university selected Zimbra's on-premises email collaboration platform. The decision came down to several key factors:

• User-Centered Design

An intuitive interface eases the transition for both end-users and administrators, reducing support queries and ensuring efficient day-to-day operations.

• Effortless Legacy Integration

Unlike cloud-based systems that complicate the migration of historical emails, Zimbra helped to integrate past data without compromising performance.

• Cost Efficiency

Managing the system in-house with Zimbra has proven more cost-effective, minimizing reliance on external cloud services while offering complete data control.

• Cutting-Edge Security

Zimbra's built-in two-factor authentication (2FA) leverages smartphone-based verification to block unauthorized access, a necessity in today's cyber threat landscape.

Within five months, approximately 2,000 email accounts were successfully migrated, demonstrating a blend of modern security practices with pragmatic operational efficiency.



Headquarter

Kyoto, Japan

Why Zimbra

- Smooth Migration
- Enhanced Email Security
- Two-Factor Authentication (2FA)
- Improved Operational Productivity

"As cyber-attacks become increasingly sophisticated, educating users is no longer enough. With Zimbra's on-premises solution and robust 2FA, our email system is both secure and agile—ideal for our evolving digital landscape."

**— Professor
Harumasa Tada,
Director of Information
Processing Center**

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